



# **KRISTU JYOTI COLLEGE OF MANAGEMENT AND TECHNOLOGY**

(Affiliated to Mahatma Gandhi university, Kottayam  
NAAC Accredited A Grade with CGPA of 3.17 (First Cycle)  
Recognized by UGC 2(f) & Approved by AICTE, New Delhi)  
(An ISO 9001-2015 Certified Educational Institution)

## **1.4 FEEDBACK SYSTEM**

# **ALUMNI, STUDENT, PARENT, EMPLOYER AND TEACHERS FEEDBACK & ACTION TAKEN REPORT**

**ASSESSMENT PERIOD 2023-2024**



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## **CRITERION 1 CURRICULAR ASPECTS**

### **ALUMNI, STUDENT, PARENT, EMPLOYER AND TEACHERS FEEDBACK & ACTION TAKEN REPORT**

**2023 - 2024**

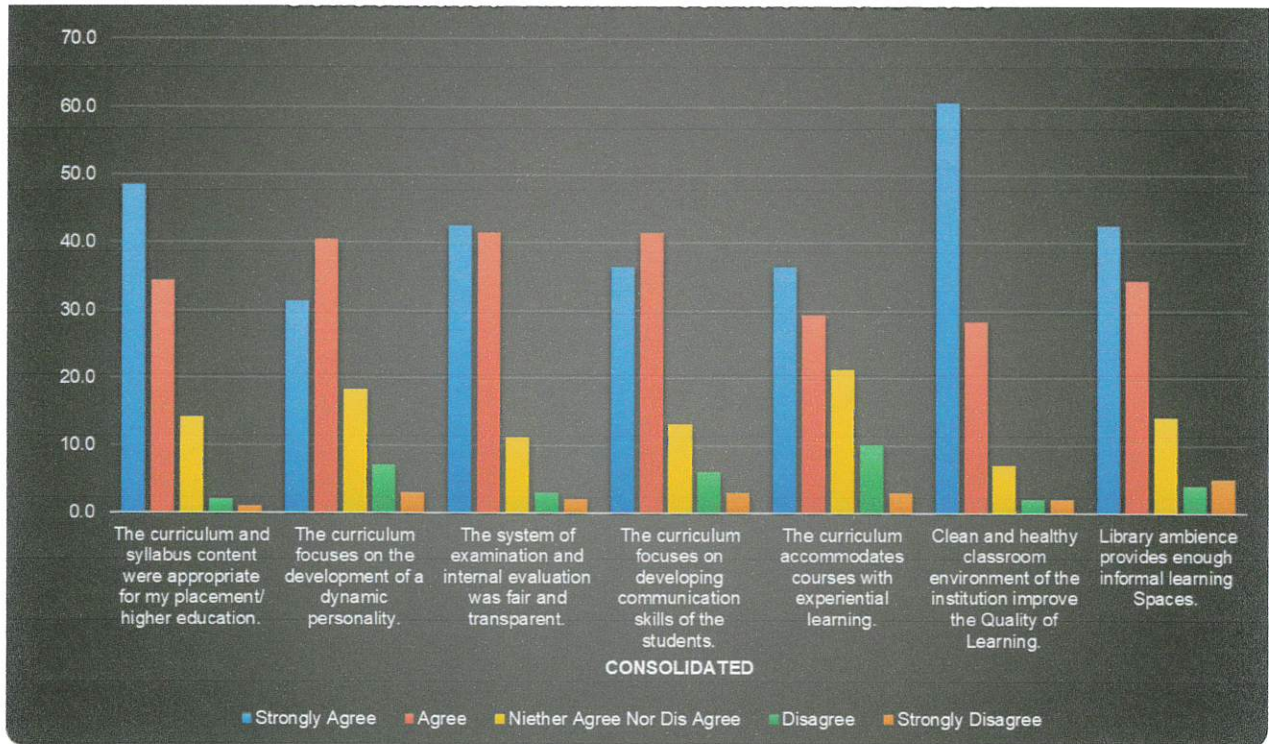




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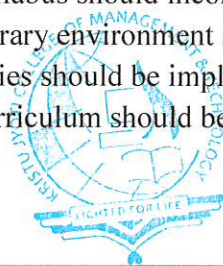
## Alumni Feedback Analysis & Action Taken Report 2023-2024

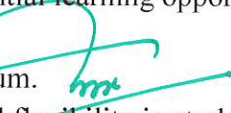


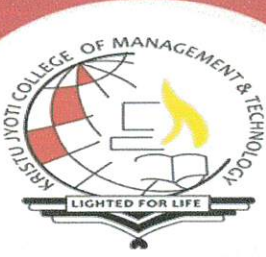
The graph depicts the feedback of alumni about the curriculum in the academic year 2023 - 2024. The respondents reported that they were satisfied with the clean and healthy classroom environment of the institution.

### Suggestions

- The syllabus should incorporate more internships to enhance experiential learning opportunities.
- The library environment should offer ample informal learning areas.
- Strategies should be implemented to integrate ethics into the curriculum.
- The curriculum should be designed to cultivate greater dynamism and flexibility in students.



  
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## Action taken report on Alumni feedback

- Increased opportunities for internships and fieldwork have been introduced to enhance student efficiency.
- Technological advancements, such as automation, have been implemented in the library, leading to significant improvements that offer ample informal learning spaces.
- Proper training was given to the students to make them dynamic and flexible personalities.



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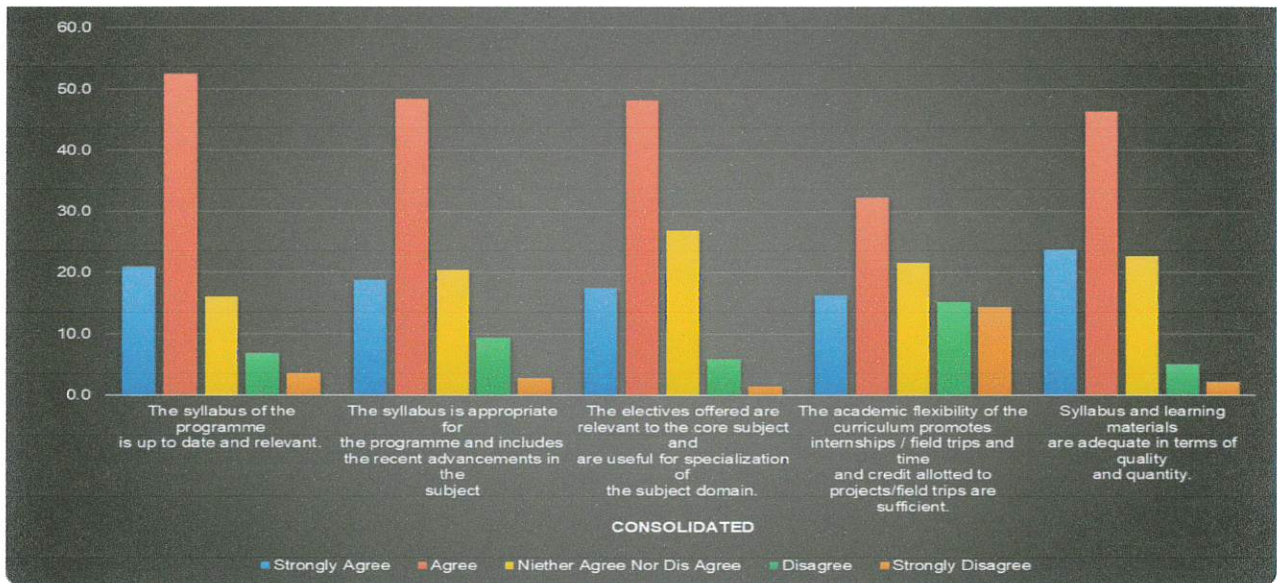




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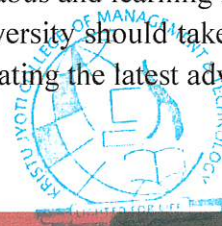
## Student Feedback Analysis & Action Taken Report 2023-2024



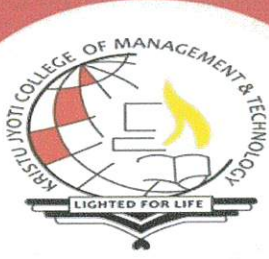
The graph depicts the feedback of students about the curriculum in the academic year 2023 - 2024. Most of the respondents are satisfied with the curriculum. Several respondents expressed dissatisfaction with the internships and field trips offered to them. Students have also voiced concerns about the updates to the syllabus. Additionally, some respondents raised issues regarding the quality and quantity of available learning materials.

### Suggestions

- The electives should be appropriate for the specialization and also for the higher studies.
- Field trips and internships should be according to the academic flexibility and sufficient credit should be allotted to field trips and internships.
- The syllabus and learning materials should be sufficient in both quality and quantity.
- The university should take effective measures to ensure the syllabus is relevant and appropriate, incorporating the latest advancements into the curriculum.



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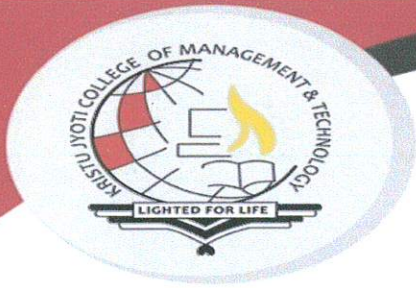
## Action taken report on student feedback

- To ensure full syllabus coverage, faculty members were asked to provide additional notes and hold extra classes for students.
- College has arranged field trips and internships in various companies and institutions across India and encourages the students to utilize the opportunity.
- To give more exposure to our students, modern training programs such as OBT (Outbound training), PD programs etc were arranged.
- Management is providing sufficient field trips and job training in order to increase academic flexibility based on the University syllabus.



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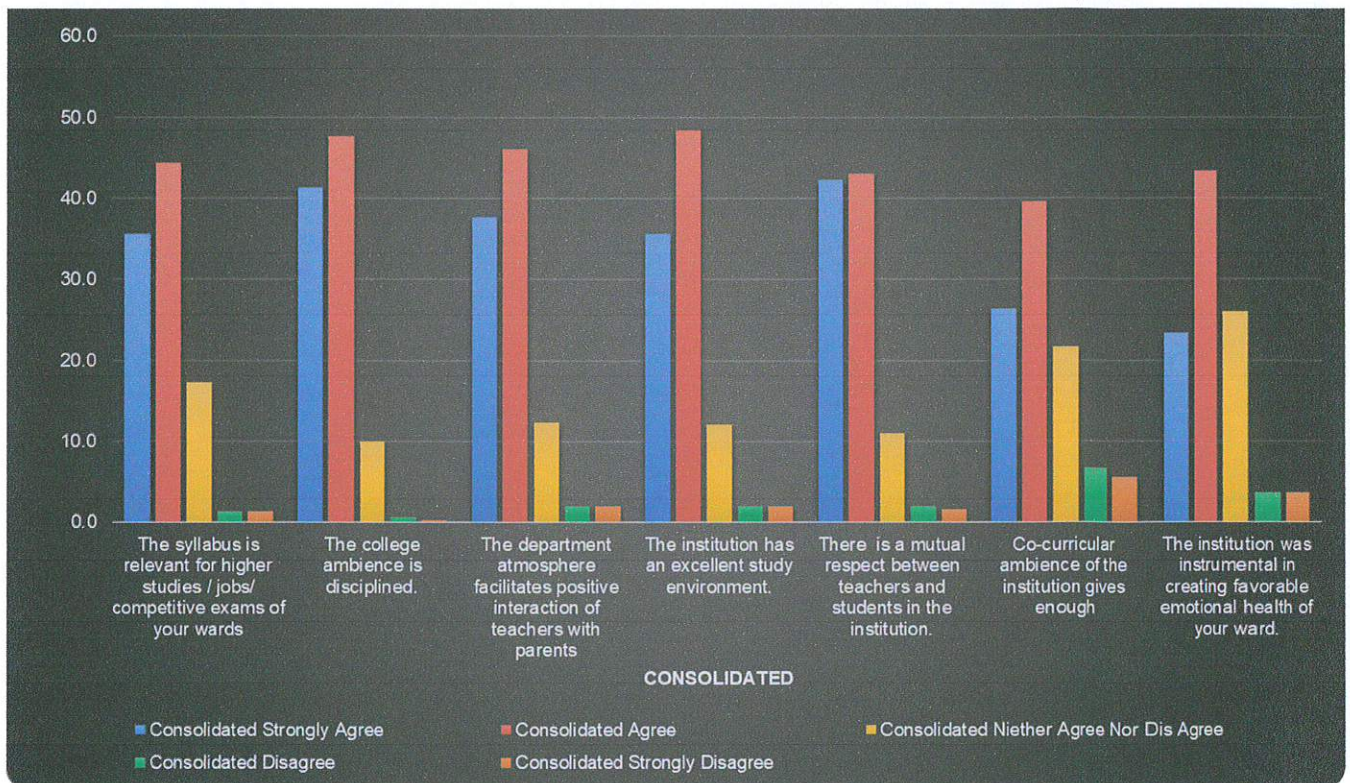




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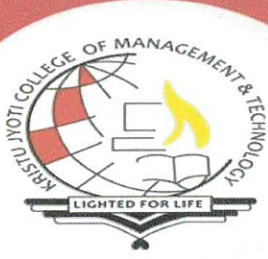
## Parent Feedback Analysis & Action Taken Report 2023-2024



The graph depicts the feedback of parents about the curriculum in the academic year 2023 - 2024. From the diagram it is clear that parents are very much satisfied with the curriculum and they are really satisfied with college in providing a disciplined ambience.



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## Suggestions

- The College's co-curricular atmosphere should be enhanced.
- Significant emphasis should be placed on supporting student's emotional well-being.

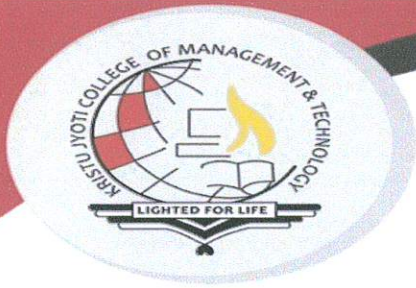
## Action taken report on parent's feedback

- College has arranged profuse co-curricular activities for encouraging the students. Various competitions and show programs were conducted on interdepartmental, intercollegiate levels.
- For supporting the students emotionally, the Counseling cell of the college has taken special initiatives and appointed a full time Counselor to ensure the same.



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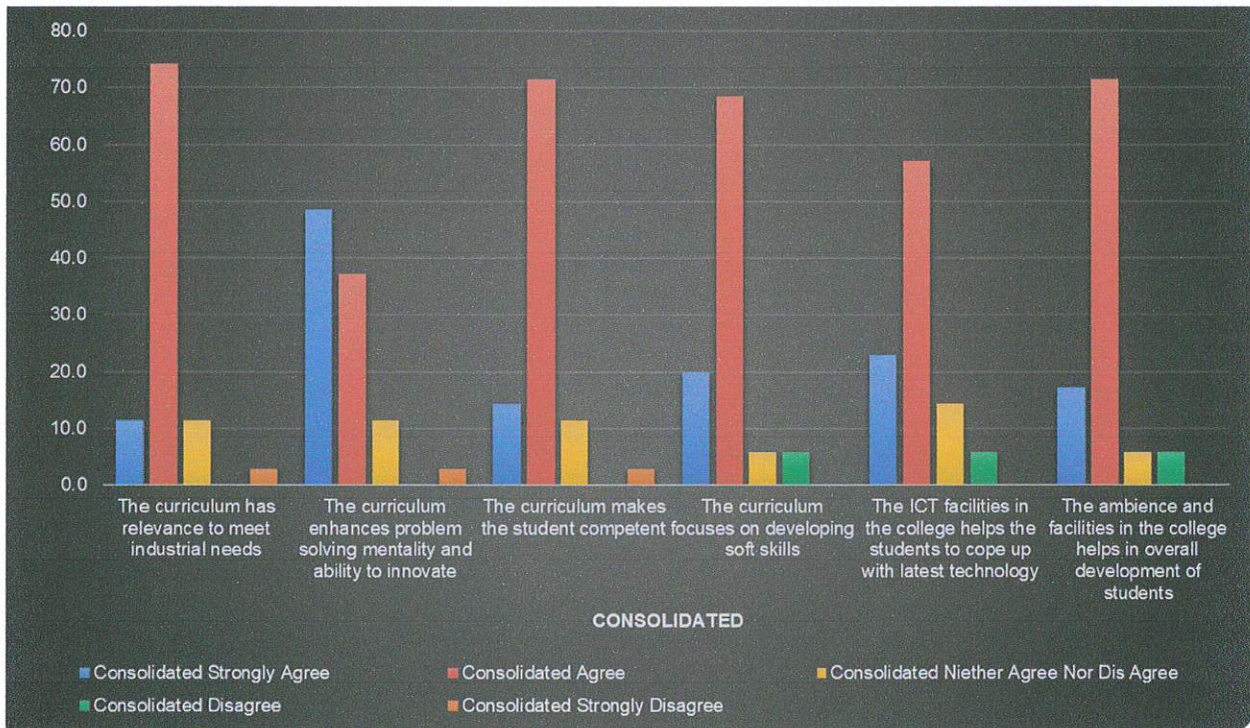




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## Employer Feedback Analysis & Action Taken Report 2023-2024



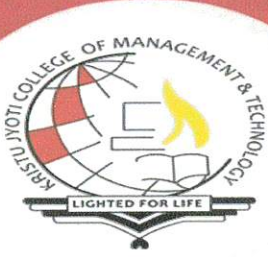
The graph depicts the feedback of employers about the curriculum in the academic year 2023- 2024. Employers are satisfied with the curriculum of their employees up to a level and they are agreeing that the curriculum meets the industrial requirements.

### Suggestions

- Syllabus should be updated to reflect recent industry developments.
- The curriculum should be updated to leverage current technological advancements.
- Better to overcome the imbalance between theory and its application spotted in the syllabus.



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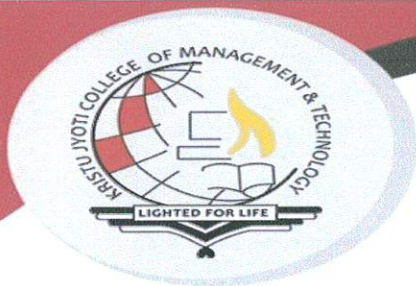
## Action taken report on employer feedback

- College has initiated to organize seminars and open discussion by different resource persons with industrial experience to tackle the imbalance between theory and its application spotted from the syllabus.
- Started using available technology to present concepts and share reference materials included in the curriculum.



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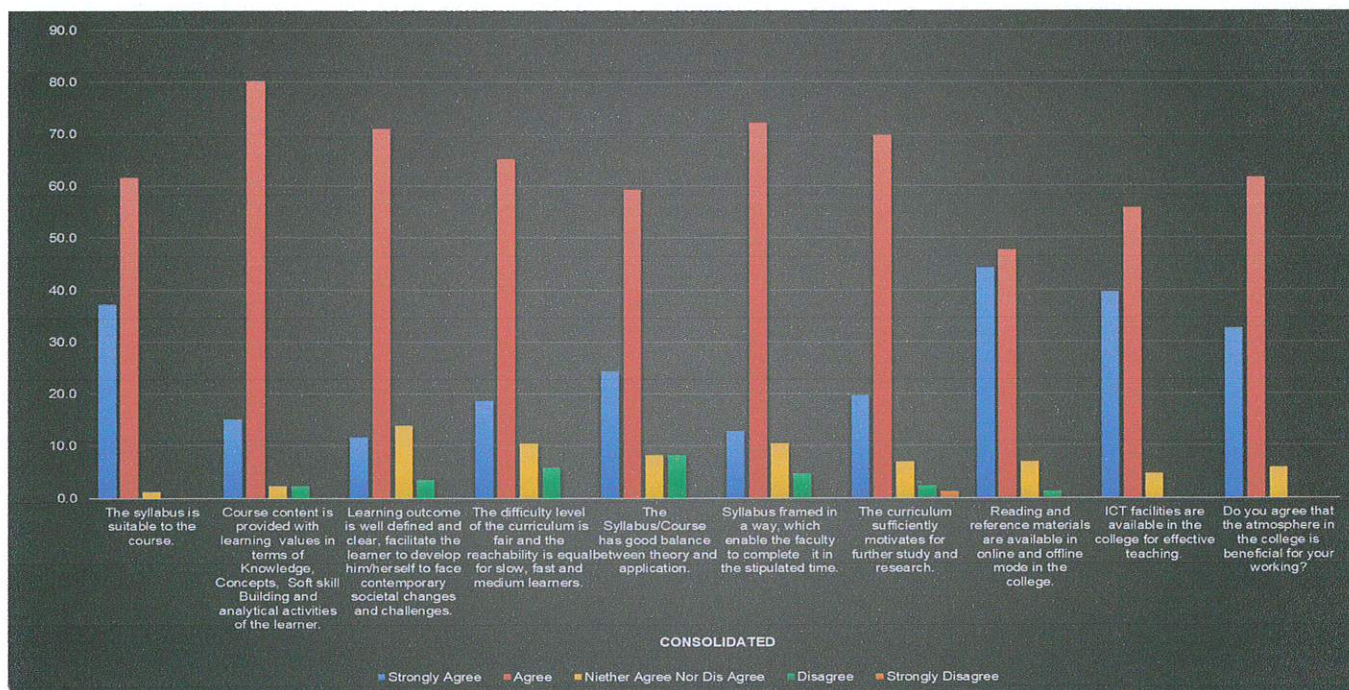




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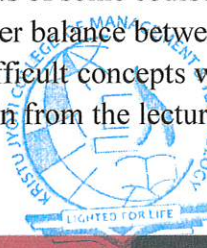
## Teachers Feedback Analysis & Action Taken Report 2023-2024



The graph illustrates the feedback of teachers about the curriculum in the academic year 2023- 2024. Majority of the teachers are satisfied with the present curriculum. A few responded that the curriculum does not maintain a proper balance between theory and its application and other few have indicated their dissatisfaction with the lack of time in the completion of the syllabus. All the faculties are supporting the statement that the syllabus is suitable to the course. Most of the teachers are satisfied with the ICT facilities provided within the class by the institution.

### Suggestions

- Clearly defining the learning outcomes will benefit the students.
- Syllabus of some courses is really vast and its timely completion is really hectic for the faculties.
- A proper balance between theoretical knowledge and its practical application is essential.
- The difficult concepts were illustrated with more effort, so that slow as well as advanced learners can gain from the lectures.



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## Action taken report on teacher's feedback

- The initial day of a course begins by teachers explaining the learning objectives to the students, so that it will be easy for the students to get an overall idea of the course.
- For the timely completion of the syllabus teachers prepared teaching plan in advance and followed the same
- Teachers are conducting special classes and remedial classes for the slow learners.



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